

Report to	Calne Area Board
Date of Meeting	6 th June 2017
Title of Report	Calne Dementia Friends Steering group update/recommendations

Purpose of Report:

To ask the area board:

1. To note the discussions and actions recorded at the Dementia Friends steering group meeting held on 2nd May 2017
2. To note the discussions and actions recorded at the First Full Dementia Action Alliance meeting on 17th May 2017

1. The Calne Dementia Friends steering group held its most recent meeting at Bank House, Calne on 2nd May 2017. The following notes and action points were recorded at the meeting and have been acknowledged as an accurate record by all present:



Calne Dementia Action Alliance Steering Group

Harris Room, Calne Community Hub

2nd May 2017

Notes taken by Trudy King and Jane Vaughan

NOTES	ACTIONS
1. Apologies: Catherine Beswick and Richard Paget, Tim Mason, Clare Harris, Daphne Knock	
2. Attendees: Christine Crisp, Diane Gooch, Andrew Day, Trudy King, Jane Vaughan	
3. Dementia Action Alliance full meeting – to be held on Wednesday 17 th May 7pm at the Calne Community Hub.	

<p>Trudy is getting the Duck decorated for the event.</p> <p>Beth Henley has offered to make cakes for the stall, Trudy will collect and bring to the Hub on the morning.</p> <ul style="list-style-type: none"> 17th May Dementia Friends – public sessions 2 sessions have booked into the main space at the Community Hub for 1pm and 5:30 pm. Diane will facilitate both. <p>Trudy has created posters to promote and everyone is asked to help to drum up interest.</p> <p>Jane will encourage Hub volunteers to attend.</p> <p>Trudy will email the Members and interested businesses/groups to encourage them to send members of staff.</p> <p>Jane will support Diane at the 1pm session</p> <p>Clare, Tim, Trudy and Jane will support at the 5:30pm session</p>	<p>TK- duck decorating!</p> <p>TK deliver cakes to the Hub.</p> <p>DG facilitate friends sessions.</p> <p>JV speak to Hub.</p> <p>TK email info to local businesses and groups.</p> <p>JV attend 1pm session.</p> <p>CH, TM, TK, JV support 5:30m session.</p>
<p>5. Development and Future of the Group.</p> <p>Discussion involved:</p> <ul style="list-style-type: none"> Streamlining admin of the group – recognising the limited resources available. Confirmed that Diane Gooch is the Chair of the Dementia Action Alliance and Christine Crisp is the Chair of the Dementia Action Alliance Steering group. Current members of the DAA are: Goughs Bobby Van Memory Club Dorothy House Calne Area Board Calne Town Council Need to attract more members, Trudy would send an email to groups on the current list urging them to 	<p>JV/TK discuss</p> <p>TK send out emails</p>

<p>consider signing up.</p> <ul style="list-style-type: none"> • Diane is taking information to Pamplemousse and Calne Churches and will also contact Mike Stuart at the Leisure Centre. • Discussed targeting attention at one business area at a time. E.g. hair dressers – JV had produced a draft information card that could be used to provide a brief introduction in an informal manner. It was agreed this should be trialled with hairdressers. JV was concerned that she had not received a response re. copyright for some of the graphics used in the draft. JV would continue to try and contact the originator of the image. It was decided the image should not be used on line until copyright was resolved. 	<p>DG make contact.</p> <p>JV send draft postcard to DG.</p>
<p>6. Updating the Action Plan Jane and Trudy would arrange to meet to review the action plan and bring to the next meeting for approval.</p>	<p>JV/TK</p>
<p>7. Date of next meeting: The next steering group meeting would take place on Thursday 1st June at 1pm in the Community Hub – Harris Room.</p>	<p>JV arrange</p>

2. The Calne Dementia Action Alliance held its first full meeting at The Calne Community Hub on 17th May 2017. The following notes and action points were recorded at the meeting and have been acknowledged as an accurate record:



Calne Dementia Action Alliance full meeting

Calne Community Hub

17th May 2017

Notes taken by Jane Vaughan

NOTES	ACTIONS
<p>8. Apologies: Helen Bradley (Local Youth Network), Lucia Wheble (Goughs),</p>	

<p>David Evans (Health and Wellbeing/Social Care Forum), Daphne Nock (Calne Memory Club).</p>	
<p>9. Attendees: Diane Gooch (Chair/Older People & Carers Champion), Cllr Christine Crisp (Wiltshire Council), Trudy King (Calne Town Council), Jane Vaughan (Wiltshire Council), Clare Harris (resident volunteer), Catherine Beswick (Kingston House), Cllr. Rich Jones (Calne Town Council), Doug Bachelor (Bobby Van Trust), Carolyn Kennedy (Wiltshire Libraries), Jo Smith (Wiltshire Libraries), Tim Mason (Alzheimer's Society volunteer), Carol Grainger (Kingston House), Dawn Griffiths (Dorothy House).</p>	
<p>10. Updates on Members Action Plans All groups present provided an update on their current action plans.</p> <ul style="list-style-type: none"> • Calne Area Board: <ol style="list-style-type: none"> 1. Promoting the DAA – A standing item has promoted and reported progress of the DAA and a Dementia Friendly Community on each of its agendas – ongoing. 2. Making Dementia Friends – 2 Dementia Friends sessions have been arranged so far in 2017 and the Board is supporting the Local Youth Network to deliver an intergenerational dementia friendly community project – ongoing. 3. The Board continues to support the DAA through sending a Councillor representative to Chair the DAA steering group and requesting the involvement of the Community Engagement Manager to assist at the DAA steering group and full meetings – ongoing. • Calne Library (new member) <ol style="list-style-type: none"> 1. All staff to become Dementia Friends. 2. Become a Calne Safe Place and promote the Calne Safe Places Scheme. 3. Develop a Dementia Information Hub at the library. • Calne Local Youth Network (new member) The group has not yet formalised its action plan. • Calne Memory Club <ol style="list-style-type: none"> 1. Support all volunteers to become Dementia Friends – in progress. 2. To continue to organise a programme of activities for people living with dementia and other memory issues – ongoing. 	

- Calne Town Council
 1. Dementia Training Sessions – Dementia Friends sessions continue to be held for all staff and Councillor new starters as part of the induction process – ongoing.
 2. To send representation and provide support to DAA steering groups and full meetings – ongoing.
 3. Dementia Friendly audit of Town Council properties – in planning stages.

- Dorothy House Hospice Care
 1. Environment – improving lighting, décor, furniture, signage and resources – underway.
 2. Raising awareness – of Hospice care offers to the community, working with local care homes on arts projects, and NHS trust on programme of education on dementia and end of life care. – under implementation.
 3. Education – programmes for internal and external health and social care professionals, Dementia Friends sessions for all staff and volunteers. Clinical staff involved in specialist training. – under implementation.

- Dorset & Wiltshire Fire and Rescue
 1. Provide Dementia Friend Sessions for all Fire and Rescue staff to attend
 2. Communication – provide all staff with advice on how to communicate clearly with people living with dementia
 3. Give advice on fire safety to Dementia day club, assisted living establishments and care homes as well as individuals who live in their own homes who would benefit from this input.

- First Choice Stair lifts (new member)

- Goughs Solicitors
 1. To promote the necessity and importance of planning for the future by preparing lasting powers of attorney and creating a will to deal with your affairs – ongoing.
 2. To encourage all members of staff across all departments to become Dementia Friends – ongoing.
 3. To hold an event during Dementia Awareness week.

- Wessex Water
 1. All customer facing staff to become Dementia Friends – implementation.
 2. Work with other organisations to encourage Dementia Friendly organisations – delivery.
 3. Review all signage to ensure it is dementia friendly – completed.
 4. Ensure all public sites are dementia friendly – investigating.
 5. Update customer care plus to include details for Alzheimer’s Society – planning.

6. Ensuring staff living with dementia or with family/friends living with dementia, have access to information and support via the HR department.
7. Use social media to back the Dementia Friends campaign – ongoing.

- Wiltshire Bobby Van Trust

1. Dementia Friends – ensure all staff become Dementia Friends.
2. Protecting the vulnerable – Respond to referrals to visit homes of people living with dementia to ensure premises are secure and provide crime prevention advice.
3. Communication – Communicate clearly and provide advice and instructions in written form as well as verbally.

- Wiltshire Farm Foods

1. All staff to become Dementia Friends – delivered
2. Deliver presentations and taster sessions to improve awareness of meal choices.
3. Work with other DAA members to share information and signpost to help with daily living/attend local events to explain the assistance available.

11. Presentation – Dementia Care at Kingston House, Derry Hill

Carol Grainger and Catherine Beswick talked to the group about their work in developing dementia care and a Dementia Care Unit at Kingston House.

This included specific working practices and bespoke environment with safe and secure areas, including a garden and no access restrictions for residents (which reduces anxiety levels).

Staff work closely with relatives (meeting/training/Dementia Friends sessions and a support group) to help them to get used to their situation. They have also produced a relatives handbook.

The staff are particularly focussed upon understanding behaviours – specifically that no 2 people will be the same and the extremes of emotions that a person will experience.

The group discussed:

- Adapting environments to meet changing emotions
- The importance of care homes being integrated in the wider community and overcoming some of the barriers that care homes face as ‘businesses’.

<ul style="list-style-type: none"> • Support from GP surgeries/services • The use of scrapbooks (like pre-school 'learning journeys') to document activities for residents and relatives. • Bespoke resources at Dorothy House and the realisation that sometimes the person living with dementia may be the visitor to a care home rather than the resident. • Assistance for people living with dementia to carry out their democratic right to vote. <p>Several potential projects were also discussed including</p> <ul style="list-style-type: none"> • Regular organised visits from pre-school children (as per examples publicised in Bristol) • Links to the History Centre • The offer of volunteer made 'sensory muffs' and blankets. 	
<p>12. Membership and future direction of the alliance.</p> <p>Discussion involved:</p> <ul style="list-style-type: none"> • It was noted that the original aspiration of the Calne DAA was to achieve 12 full members in its first year. • The 12th Member of the DAA had signed up earlier in the day at one of the 2 public Dementia Friends sessions held at the Community Hub. • It was recognised that the Calne DAA is still relatively young and that it was struggling to identify volunteers to sit on the steering group to help to drive forward actions and arrangements. • As such it was felt that in the next year the steering group should strive to: <ol style="list-style-type: none"> 1. Keep up the message about living well with dementia. 2. Increase the number of full members. 3. Attract new volunteers. 4. Set up an email group of Full members. 5. Boost the Facebook page. 	
<p>13. Date of next meeting:</p> <p>The next DAA meeting would be arranged to take place in October/November 2017.</p>	

3. Environmental & Community Implications

3.1. The Calne Dementia Friends Action Alliance aims to contribute to the continuance and/or improvement of environmental, social and community wellbeing of local people living with dementia and their families/carers, the extent and specifics of which will be dependent upon the individual actions identified in the action plan.

4. Financial Implications

4.1. There are no specific legal implications related to this report.

5. Legal Implications

5.1. There are no specific legal implications related to this report.

6. HR Implications

6.1. There are no specific legal implications related to this report.

7. Equality and Inclusion Implications

7.1. The Calne Dementia Friends Action Alliance aims to make sure that everyone from the Calne Community Area living with dementia is respected and enabled to continue to enjoy living their lives in their own community as well as possible for as long as possible.

8. Safeguarding Implications

8.1. There are no specific legal implications related to this report.

Report Author:

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